### FET CERTIFICATE:

GENERIC MANAGEMENT (NQF 4)

**SAQA QUALIFICATION ID: 57712** 



This qualification provides individuals new to management as well as those who are aspiring toward or being prepared for a managerial position, with the skills to execute the management principles of planning, organizing, controlling and leading within any given business environment while practicing sound business ethics.

### **Programme Outcomes**

At the end of this qualification learners will be able to:

- ⇒ Develop plans to achieve defined objectives.
- ⇒ Organise resources in accordance with the developed plan.
- ⇒ Lead a team to work co-operatively to achieve objectives.
- ⇒ Monitor performance to ensure compliance to a developed plan.

Make decisions based on a code of ethics.





## FET CERTIFICATE: GENERIC MANAGEMENT (NQF 4)

### The Generic Management Certificate consists of 32 unit standards worth 150 credits:

#### **UNIT STANDARDS:**

FUNDAMENTALS					
UNIT CODE	UNIT STANDARD TITLE	LEVEL	CREDITS		
<u>119472</u>	Accommodate audience and context needs in oral communication	NQF 3	5		
<u>119457</u>	Interpret and use information from texts	NQF 3	5		
<u>119465</u>	Write texts for a range of communicative contexts	NQF 3	5		
119467	Use the writing process to compose texts required in the business environment	NQF 3	5		
<u>119471</u>	Use language and communication in occupational learning programmes	NQF 4	5		
119462	Engage in sustained oral communication and evaluate spoken texts	NQF 4	5		
119469	Read analyse and respond to a variety of texts	NQF 4	5		
<u>119459</u>	Write for a wide range of contexts	NQF 4	5		
<u>9015</u>	Apply knowledge of statistics and probability to critically interrogate and effectively communicate findings on life related problems	NQF 4	6		
<u>9016</u>	Represent analyse and calculate shape and motion in 2-and 3-dimensional space in different contexts	NQF 4	4		
<u>7468</u>	Use mathematics to investigate and monitor the financial aspects of personal, business, national and international issues	NQF 4	6		



# FET CERTIFICATE: GENERIC MANAGEMENT (NQF 4)

CORE			
UNIT CODE	UNIT STANDARD TITLE	LEVEL	CREDITS
242822	Employ a systematic approach to achieving objectives	NQF 4	10
<u>242816</u>	Conduct a structured meeting	NQF 4	5
<u>242815</u>	Apply the organisation's code of conduct in a work environment	NQF 4	5
<u>242810</u>	Manage expenditure against a budget	NQF 4	6
<u>242811</u>	Prioritise time and work for self and team	NQF 4	5
<u>114584</u>	Apply leadership concepts in a work context	NQF 4	12
<u>263514</u>	Identify responsibilities of a team leader in ensuring that organisational standards are met	NQF 4	6
<u>242819</u>	Motivate and Build a Team	NQF 4	10
<u>242829</u>	Monitor the level of service to a range of customers	NQF 4	5
<u>242817</u>	Solve problems, make decisions and implement solutions	NQF 4	8

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ELECTIVES						
UNIT CODE	UNIT STANDARD TITLE	LEVEL	CREDITS			
<u>242812</u>	Induct a member into team	NQF 3	4			
<u>242820</u>	Maintain records for a team	NQF 3	4			
242818	Describe the relationship of junior management to other roles	NQF 4	5			
242813	Explain the contribution made by own area of responsibility to the organizational strategy	NQF 4	5			
<u>117156</u>	Interpret basic financial statements	NQF 4	4			
<u>114592</u>	Produce business plans for a new venture	NQF 4	8			

