



Sakhisisizwe

US # 114974

ENHANCING YOUR CUSTOMER SERVICE SKILLS

Engaging and hilariously funny 2 hour customised sessions



Change the way your staff interact.

- Internal and external customers
- Communication skills
- Telephone etiquette
- Gossip and back stabbing
- Overcoming bad attitudes
- Co worker conflicts
- Handling complaints
- Dealing with difficult personalities
- Interdepartmental communication
- Ten commandments of human relations
 - *Accredited*

